

# Samuel S. Strobel

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## About Me

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I'm an experienced IT professional specializing in **system administration and technical support**, with a strong background in managing enterprise IT environments. With three years of hands-on experience, I've developed expertise in networking, infrastructure, troubleshooting, and automation.

I'm currently looking to relocate to Chicago to advance my career in **IT administration**, seeking opportunities that allow me to apply my skills in **enterprise systems, cloud technologies, and security best practices**. I thrive in **mid-sized companies** where I can make a tangible impact, optimize IT workflows, and contribute to a growing team.

## Experience

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### IT Technician

Fleis & VandenBrink Engineering | Grand Rapids Michigan

05/2022 - Present

- Installing, maintaining, and repairing hardware & software components of the organization's computers.
- Managing and organizing computer hardware setup and deployment.
- Configuring and deploying new SSO methods.
- Securing and remediating security incidents using Crowdstrike.
- Implemented new onboarding system for improved reliability and efficiency.
- Scripted new onboarding script saving 30 min per user.
- Managing backups and updates for Windows virtual machines.
- Implemented a new version of AutoCAD.

### Technology Assistant Intern

Forest Hills Schools | Grand Rapids, MI

06/2021 – 04/2022

- Configured, installed, and repaired all class technologies, such as Windows devices, Chromebooks, Mac computers, printers, and projectors
- Worked with several projects modernizing school technologies including deploying 750 new teacher laptops and deploying over 2000 new Chromebooks to the district

### Livestream Specialist

St. Thomas the Apostle Parish | Grand Rapids, MI

07/2020 – Present

- Livestream church services on YouTube operating multiple cameras utilizing Open Broadcasting Software running on a MacBook Pro

## Education and Skills

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Grand Valley State University | B.S. Information Technology

Graduated 05/2022

Relevant IT Skills | Cloud computing | Network security | Data analysis | Cybersecurity | Linux administration | Data visualization | Network architecture | IT project management | Cloud security | Agile methodologies | Virtualization | Helpdesk | Active Directory | Crowdstrike | Server Backups and Updates | Entra ID Management | Powershell Scripting

Relevant Soft Skills | Communication | Teamwork | Problem-solving | Adaptability | Leadership | Time Management